

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 27th day of May' 2021

C.G. No.73/2020-21/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Sri. Y.Sanjay Kumar

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Technical)

Independent Member

Between

Nanubala Guruswamy,
S/o. Venkata Ramaiah,
Sreenivasapuram,
Near MPDO Office,
Tadipatri,
Anantapur (Dt)

Complainant

AND

1. Dy. Executive Engineer/O/Tadipatri
2. Executive Engineer/O/Gooty
3. Superintending Engineer/O/Anantapur

Respondents

ORDER

1. The case of the complainant is that electricity department personnel constructed DTR plinth for installation of DTR in his own site near MPDO office. Subsequently sent a letter stating that electric poles with lines and DTR plinth erected in his premises near MPDO office, Tadipatri were dismantled and he may be permitted to withdraw the complaint. Subsequently AE sent a letter stating that consumer presented an application for dismantlement of line and an estimate was created and sanctioned by Executive Engineer/O/Gooty vide WBS.No.D-2021-07-02-11-01-001 and the estimate was sanctioned by Executive Engineer/O/Gooty. Consumer has paid demand charge of

Rs.12,000/-, 2 No's 8Mts poles with LT lines are dismantled from the premises of consumer and the grievance of the complainant is solved.

2. Personal hearing through video conferencing was conducted on 23.04.2021. Complainant was absent, no representation. Executive Engineer reported that complainant already filed a memo for withdrawal of the case and the grievance is resolved.
3. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 27th May'2021.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED